How to Monitor in the SMA Sunny Portal

Please note that this is an example of the Production Graph. Please refer to your Production Graph so that you can get the correct numbers for your production.

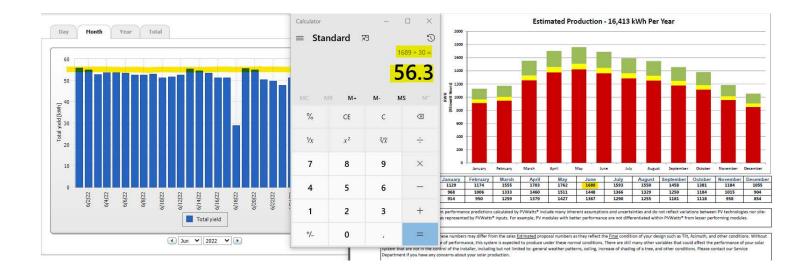
There are 3 different zones:

Green Zone means the system is producing as it should.

Yellow Zone means the system is still producing well, but it could be a cloudy or stormy month. Red Zone means the system is not producing as it should and there's an issue. If production is ever within this zone, we need you to contact us and let us know so we can send a technician out.

To check production in the Sunny Portal, scroll down to the production graph section and select the 'Month' tab

Throughout the month, you'll want to make sure that your system is trending to finish the month above the red zone system is producing what it should be producing on sunny days. To get your Sunny production number, take the Green Zone number in the table below your Production Graph and divide it by the number of days in that month. That tells you what the system should be producing if it's sunny throughout that month (cloudy and stormy day numbers will vary depending on how cloudy or stormy it gets). Then, compare that calculated Sunny Day number to the numbers in the Sunny Portal to make sure you see sunny numbers on days that were sunny and only see the lower numbers on days that were overcast or stormy. We recommend checking this method on a weekly basis; the more often, the better.



At the end of each month, you'll also want to double check that the system did in fact produce above the Red Zone regardless of any stormy days that occured during that month. You *always* want to be above the Red Zone.

To check the monthly total at the end of each month, select the Annual Comparison option in the menu on the left side of the screen. This will show monthly production totals since the system was activated (make sure to look at the correct month and year since there will be more data displayed as time goes on). As long as the number in the Total Yield table is higher than the Red Zone number below the Production Graph, you're above the Red Zone, exactly where we want to be!



When checking the monthly totals, also make sure those monthly totals aren't in the range of the yellow zone two months in a row. If this ever occurs, give Service a call to make sure there's not a small issue with the system. In the example above, the Yellow Zone is between 1,368-1448 for June and 1291-1366 for July. So for the Production Graph above, if the system production was at 1400 in June and then 1300 for July that would be within the range of the Yellow Zone two months in a row, and Service should be called.